List of Pages and Lines Exempt from Disclosure

Task Or	der 5 – Task Order and Mod	ifications
Task Order 5	Fixed Fee Amounts	Delete the values associated
Modification 0001		with the fixed fee amounts.
Modification 0003		These deletions are
Modification 0005		essential to prevent a
		competitor from obtaining
		access to SAIC confidential
		financial information
		critical to our proposal
		effort. Release of this data
		could give a competitor an
		unfair advantage in future
		procurements by allowing
		them to underbid SAIC.

	Task Order 5 - Cost Propos	al
Pages1-2	All lines	Delete the values associated with the price, total contract amounts, pricing rates, and hours. These deletions are essential to prevent a competitor from obtaining access to SAIC confidential financial information critical to our proposal effort. Release of this data could give a competitor an unfair advantage in future
		procurements by allowing them to underbid SAIC.

Task Order 5 - Task Management Plan (12/27/05)							
Page 1	Lines 36-39	These pages describe					
Page 10	Lines 13-43	SAIC's technical approach					
Page 11	Lines 1-28	for accomplishing the					
Page 12	Lines 4-6	IT/OA project SOW. This					
Page 15	Lines 38-40	approach is a result of					
Page 16	All lines	SAIC's own creative					
Page 17	Lines 1-32	knowledge and experience					
		and is not publicly					

		available. Release of this confidential information would cause substantial harm to SAIC's competitive posture on future procurements by allowing competitors to duplicate this technical approach to SAIC's detriment.
Page 17	Lines 37-40	Delete the names of SAIC personnel. Release of the names of SAIC personnel would allow competitors the ability to contact these personnel for the purpose of pirating them away from SAIC, thereby harming our competitive position.

Task Order 5 - Work Breakdown Structure/GANTT Schedule							
All Pages	All Lines	Delete SAIC's estimated hours for the described taskings. This deletion is essential to prevent a competitor from obtaining access to SAIC confidential pricing information critical to our proposal effort. Release of this data could give a competitor an unfair advantage in future procurements by allowing them to underbid SAIC.					

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ixcept as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. 5A. Name and Title of Signer (Type or Print) 16A. Name and title of Contracting Officer (Type or Print) TIMOTHY D. BLACK 228-688-2382 Contracting Officer tim.black@norae.gov 5B. Contractor/Offeror 15C. Date Signed 16C. Date Signed	The total value of this task order has no	ot changed.								
5A. Name and Title of Signer (<i>Type or Print</i>) 16A. Name and title of Contracting Officer (<i>Type or Print</i>) TIMOTHY D. BLACK Contracting Officer tim.black@notal.gov 5B. Contractor/Offeror 15C. Date Signed 16A. Name and title of Contracting Officer (<i>Type or Print</i>) TIMOTHY D. BLACK 228-688-2382 Contracting Officer tim.black@notal.gov 16B. United States of America 16C. Date Signed	The total value of this task of del has in		_	•					•	
5A. Name and Title of Signer (<i>Type or Print</i>) 16A. Name and title of Contracting Officer (<i>Type or Print</i>) TIMOTHY D. BLACK Contracting Officer tim.black@noaa.gov 5B. Contractor/Offeror 15C. Date Signed 16A. Name and title of Contracting Officer (<i>Type or Print</i>) Timothy D. BLACK 228-688-2382 Contracting Officer tim.black@noaa.gov 16C. Date Signed			•							
5A. Name and Title of Signer (<i>Type or Print</i>) 16A. Name and title of Contracting Officer (<i>Type or Print</i>) TIMOTHY D. BLACK Contracting Officer tim.black@noaa.gov 5B. Contractor/Offeror 15C. Date Signed 16A. Name and title of Contracting Officer (<i>Type or Print</i>) Timothy D. BLACK 228-688-2382 Contracting Officer tim.black@noaa.gov 16C. Date Signed	• • •									
5A. Name and Title of Signer (<i>Type or Print</i>) 16A. Name and title of Contracting Officer (<i>Type or Print</i>) TIMOTHY D. BLACK 228-688-2382 Contracting Officer tim.black@noral.gov 15C. Date Signed 16C. Date Signed	the decision and conditions of the decision	ment referenced	in item 9A or	10A, as heretolore ch	anged	, remains	unchanged a	nd in full forc	e and effect.	
TIMOTHY D. BLACK Contracting Officer tim.black@noral.gov 15C. Date Signed 15C. Date Signed 16C. Date Signed				16A Name and	title o	f Contrac	ctina Office	(Type or F	Print)	
Contracting Officer tim.black@noral.gov 5B. Contractor/Offeror 15C. Date Signed 16C. Date Signed	5A. Name and Title of Signer (<i>Type or Pnnt</i>)						////			,
tim.black@noaa.gov 5B. Contractor/Offeror 15C. Date Signed 16B. United States of America 16C. Date Signed 1								220	,-VUU-ZJOZ	•
5B. Contractor/Offeror 15C. Date Signed 16B. United States of America 16C. Date Signed								. •	•	
SB. Contractor/Orieror			· · ·						1.00 -	<u> </u>
	5B. Contractor/Offeror	15C. Date	Signed	168. United Stat	es of	America			16C. Date	Signed
Aug 10, 200	war a wa	1			K.				Δ11σ 10 2	005
(Signature of person authorized to sign) (Signature of Contracting Officer) Aug 10, 200	all a stand Application	-		(Signatur	e of C	Contractin	ng Officer)		1111g 10, 2	005

Item No. Supplies Controls			SCHEDULE	11-2	Unit Price	Amount
TASK ORDER 05-TOS-0005 - IT/OA Provide all labor and materials to accomplish management and oversight of the Marine Observation Network in accordance with the Task Management Plan (TMP). The performance period for this task order is 07/01/2005-12/31/2005. CPFF The fixed fee for this CLIN is TOTAL CLIN TOTAL SUM VALUE ALLOTTED Previous: \$361,815.87 \$168,131.39 Change: \$0.00 \$60.000.00 Current: \$361,815.87 \$228,131.39 Accounting and Appropriation Data: 14.05.C8M5/THPDT31040401006.200600009502 0000.25130000 US\$ 60,000.00 14.05.C8M5/J1PT431040401005.2006000095010 000.25130000	Item No.	Supplies/Services	Quantity	Unit I	Unit Price	Amount
Provide all labor and materials to accomplish management and oversight of the Marine Observation Network in accordance with the Task Management Plan (TMP). The performance period for this task order is 07/01/2005-12/31/2005. CPFF The fixed fee for this CLIN is TOTAL CLIN TOTAL SUM VALUE ALLOTTED Previous: \$361,815.87 \$168,131.39 Change: \$0.00 \$60.000.00 Current: \$361,815.87 \$228,131.39 Accounting and Appropriation Data: 14.05.C8M5JTHPDT31040401006.200600009502 0000.25130000 US\$ 60,000.00 14.05.C8M5J11PT431040401005.2006000095010 000.25130000		Cost Plus Fixed Fee	1	лв	361,815.87	361,815.87
TOTAL CLIN TOTAL SUM VALUE ALLOTTED Previous: \$361,815.87 \$168,131.39 Change: \$0.00 \$60,000.00 Current: \$361,815.87 \$228,131.39 Accounting and Appropriation Data: 14.05.C8M5JTHPDT31040401006.200600009502 0000.25130000 US\$ 60,000.00 14.05.C8M5J11PT431040401005.2006000095010 000.25130000	03	Provide all labor and materials to accomplish management and oversight of the Marine Observation Network in accordance with the Tale Management Plan (TMP). The performance pe	ask riod			
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14.05.C8M5JTHPDT31040401006.200600009502 0000.25130000 US\$ 60,000.00 14.05.C8M5J11PT431040401005.2006000095010 000.25130000		Change: \$0.00 \$ 60,000.00	2			
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	·	000.25130000	10			
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AMENDMENT OF SOLICITATION	MODIFICATIO	N OF CONTR	ACT Contract ID	ē	Page of Pages
2. Amendment/Modification No.	3. Effective Date	4. Requisition/Purc		5. Project N	o. (if applicable)
0002	Sep 20, 2005	NWWG9500-5-2			
5. Assued By	Code WG953023	7. Administered By	(If other than Item 6)	C	ode
IONAL DATA BUOY CENTER		SEE BLOCK 6			•
RESOURCES BRANCH /W/OPS53	•				
BUILDING 1100 TENNIS SPACE CENTER, MS 39529-60	00	` '			
TENNIS SPACE CENTER, 1418 33323 60					
CIMOTHY D. BLACK 228-688-2382	County and Zip Code)		(X) 9A. Amendment of	of Solicitation N	lo.
. Name and Address of Contractor (No., Street,	County, and the court	i.			
I TO IC TAITED NATIO	NIAI CORP Vendor	· ID: 00004157	9B. Date (See Iter	71 11)	
CIENCE APPLICATIONS INTERNATION		148095086			
0260 CAMPUS POINT DRIVE	, ,		10A. Modification		der No.
IAIL STOP G2	CAGE:	OT51.1	, QA1330-05-CQ	-1035 0005	
AN DIEGO CA 921211578	CAGE.	01021	X 10B. Date (See Ite		
•			Jun 30, 2005		
<u> </u>	English Code				
ode	Facility Code IS ITEM ONLY APPLIES T	O AMENDMENTS OF	F SOLICITATIONS		ed is not extende
The above numbered solicitation is amended ffers must acknowledge receipt of this amendme by By completing items 8 and 15, and returning bibmitted; or (c) By separate letter or telegram when the s	copies of the amend	iment; (b) By acknowl	edging receipt of this an	nendment on e	UR ACKNOWLEDG-
ubmitted; or (c) By separate letter or telegram wh MENT TO BE RECEIVED AT THE PLACE DESIG	NATED FOR THE RECEIP	T OF OFFERS PRIO	K IO THE HOUR AND	nange may be	made by telegram or
ENT TO BE RECEIVED AT THE PLACE DESIGN I REJECTION OF YOUR OFFER. If by virtue of the second second is the second	his amendment you desire	to change an offer all	ready submitted, such d	opening hour	and date specified.
REJECTION OF YOUR OFFER. If by virtue of telegram or letter makes refe	rence to the solicitation and	this amendment, and	is received prior to the	opening nous	0110 0010 07
2. Accounting and Appropriation Data (if require	d)				
ee Schedule \$ US 214,368.60		ODIFICATIONS OF	CONTRACT/ORDERS.		
13. THIST	TEM APPLIES ONLY TO M IFIES THE CONTRACT/OF	RDER NO. AS DESC	RIBED IN ITEM 14.	<u> </u>	
IT MOD A. This change order is issued pursuant to:	(Specify authority) The cha	inges set forth in item	14 are made in the Con	tract Order No	, in item 10A.
A. This change order is issued pursuant to.	Opcony deliteracy,			·	intina data ata)
B. The above numbered Contract/Order is m	odified to reflect the admini	strative changes (suc	ch as changes in paying	office, approp	nation date, etc./
			<u></u>		
C. This supplemental agreement is entered in	nto pursuant to authority of	•			
	dhogʻitd)				
D. Other (Specify type of modification and au					
Exercise Pre-Priced Optional OBM.	s required to sign this docu	ment and return	copies to the issuing	office.	<u> </u>
. IMPORTANT: Contractor $ X $ is not, $ X $ is not, $ X $ is not, $ X $ Description of Amendment/Modification (Organi	s required to sight this occur	nas includina solicitati	ion/contract subject matt	er where feasi	ble.)
Description of Amendment/Modification (Organi	zea by OCF Section hodoin	,ge,		•	
The purpose of this modification is	· · · · · · · · · · · · · · · · · · ·	Contract Line	tem (CLIN) 0002	for 3 mon	ths of IT
The purpose of this modification is	to exercise Optional	t command and added	to this task order		
The purpose of this modification is opport. The accounting and appropria	ition data is new and	musi de added	to this task order.		
Add the following funds to this task	order for CLIN 000	02:			•
Add the following funds to this task					• .
	20000501000025130	0000 \$100 000.0)()		
05C2KC4CPP003401070401120060	7000A2010000A213	0000 #100,000. 0000 #70 000 0	n n	•	
0.5.0075.0.4D.CD002.40107040122006	0000950100004212	0000 \$76,000.0	U		
05C2KC4BCP00340107040122000 05C8M5J11PAL3104040100520060)000950300002513(0000 \$36,368.60)		•
		A or 10A ne beretofore (hanged, remains unchange	d and in full forc	e and effect.
cept as provided herein, all terms and conditions of the	document referenced in item 9.	MUI TUMI BS HETEROTOTE L	d title of Contracting Offi	cer (Type or F	Print)
5A. Name and Title of Signer (Type or Print)		10A. Hame on			3-688-2382
-		TIMOTHY I			•
		Contracting C			•
,		tim.black@ne	pargov		16C. Date Signed
5B. Contractor/Offeror	15C. Date Signed	168. United St	ates of America		
Ju. Conduction Charles		مستعدد الم	DE 200		Sep 20, 2005
of agree outhorized to sign)		/(S)gnat	ure of Contracting Office	<u>r)</u>	T. (2.00)
(Signature of person authorized to sign)		30-105	STANDAR	D FORM 30 (RI	EV. 10-83)

		CHEDULE	Unit	Unit Price	Amount
Item No.	Supplies/Serv.	Quantity	Jillit	Çim i noc	
	Exercised Option				
_	Exercised Option .		1		214 269 60
		1	EA	214,368.60	214,368.60
	TASK ORDER 05-TOS-0005 - IT/OA	·			
	Provide all labor and materials to accomplish				
	management and oversight of the Marine	·			
	Observation Network in accordance with the 1 ask			·	
	Management Plan (TMP). The performance perio	d .			
	for this task order is 10/01/2005-12/31/2005.				
	The proposed fixed price for this option is				
	\$214,368.60.				
	,		} ·	·	
	Accounting and Appropriation Data: 14.05.C8M5J11PAL31040401005.200600009503	0			
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	14.05.C2KC4BCP0034010704012.200600009501	۱ ا			
	000.25130000 US\$ 78,000.00	·			
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AMENDMENT OF SOLICITATI	'/MODIFICATION	ON OF CONT	RACT 1. Contract	ID Code	Page of 1	Pages
2. Amendment/Modification No.	3. Effective Date	4. Requisition/Pu	·	5. Project N	No. (if applicable	∋)
0003	Sep 23, 2005	NWWG9500-5-				
Issued By	Code WG953023		By (If other than Item 6)	C	Code	•
TIONAL DATA BUOY CENTER		SEE BLOCK 6				
RESOURCES BRANCH /W/OPS53		Ĭ				
BUILDING 1100		İ				
STENNIS SPACE CENTER, MS 39529-60						
DENNIS E. MORRIS 228-688-1705	· ·					
B. Name and Address of Contractor (No., Street,	County, and Zip Code)		(X) 9A. Amendment	of Solicitation N	No.	
B. Name and Address of Contractor (No., Creek, SCIENCE APPLICATIONS INTERNATIO	NIAI CORPORATION	J				
	Vendo	r ID: 00004157	9B. Date (See Ite	em 11)	:	
SAIC	the state of the s	: 148095086	,	•		
10260 CAMPUS POINT DRIVE	DONS	. 148025000	10A. Modification	of Contract/Or	der No.	
MAIL STOP G2	CACE	: 0T5L1	0 4 1330 05 CC			
SAN DIEGO CA 921211578	CAGE	. 01311	X 10B. Date (See It			
		•	Jun 30, 2005	cm roj		•
	T= -100 - C - 1-		Jun 50, 2005			
ode	Facility Code S ITEM ONLY APPLIES T	O AMENDMENTS C	E SOLICITATIONS		-	
11. THI The above numbered solicitation is amended a	S ITEM ONLY APPLIES I	O AMENDIMENTS C	if addict receipt of Offers	is extende	ed is not ex	ctender
tter, provided each telegram or letter makes refered. Accounting and Appropriation Data (if required ee Schedule 13. THIS IT IT MODIF A. This change order is issued pursuant to: (S.)	EM APPLIES ONLY TO M	ODIFICATIONS OF	CONTRACT/ORDERS:			
B. The above numbered Contract/Order is mo	dified to reflect the adminis	strative changes (su	ch as changes in paying	office, appropri	iation date, etc.)
Sot fourth item 14 nursuant to the authority	/ OT FAR 43.103 (D)					
C. This supplemental agreement is entered int	o pursuant to authority of:					
			•	·		
D. Other (Specify type of modification and auth	nority)	,				
FAR 52.232-22 Limitation of Funds (Apr 1984)		i to the inquire			
. IMPORTANT: Contractor X is not, is	required to sign this docun	nent and return	copies to the issuing of		10.1	
Description of Amendment/Modification (Organize	ed by UCF section heading	ąs, including solicitati	ion/contract subject matti	er wnere ieasib	ne.)	
			•			
The purpose of this modification is to	add incremental fi	anding to this to	ask order.			
The best of my the		-			24	
Add the following Accounting and A	ppropriation Data t	o CLIN 0003.	•			•
Add the following Accounting and A	ppropriation Data t					
	<u> </u>	120000 @@ 007	08			
1405C8R1DA1P1531030104000200	000009301000023	130000 38,90/	.70	•		
					•	
						:
		•			• .	
•	•				9	
cept as provided herein, all terms and conditions of the do	cument referenced in item 9A	or 10A, as heretofore c	hanged, remains unchanged	and in full force	and effect.	
A. Name and Title of Signer (Type or Print)		16A. Name and	d title of Contracting Office	er (<i>Type or Pr</i>	int)	
A. Harrie and Thie of eights. (1777-1177)		DENNIS E. N	10RRIS	228-	688-1705	
		Contracting C	fficer			
,		Dennis Morris				
- Control of Offices	15C. Date Signed	168.\United Sta			16C. Date Sigr	ned
5B. Contractor/Offeror	1	1	· //	í		

	SCI	HEDULE		_	
Item No.	Supplies/Serv .	Quantity	Unit	Unit Price	Amount
item No.					
	Cost Plus Fixed Fee			261 015 07	361,815.87
0003	TASK ORDER 05-TOS-0005 - IT/OA	1	JВ	361,815.87	301,613.67
	Provide all labor and materials to accomplish			` .	
	management and oversight of the Marine	ļ			
* •	Observation Network in accordance with the Task	. [
	Management Plan (TMP). The performance period				. •
	for this task order is 07/01/2005-12/31/2005.				
	CPFF 1			,	
	The fixed fee for this CLIN is				
	TOTAL CLIN TOTAL SUM				
	TOTAL CLIN TOTAL SUM VALUE ALLOTTED				
		Į	į	,	
	Previous: \$361,815.87 \$228,131.39				
,	Change: \$0.00 \$ 8.907.98 Current: \$361.815.87 \$237,039.37		İ		
	Current: \$361,815.87 \$237,039.37				
					·
	Accounting and Appropriation Data:		: [
	14.05.C8R1DA1P1531030104000.2006000095010		ĺ		1
	000.25130000 US\$ 8,907.98	· [1		
	14.05.C8M5JTHPDT31040401006.200600009502				
. •	0000.25130000	ſ	j		
	US\$ 60,000.00				
	14.05.C8M5J11PT431040401005.2006000095010 000.25130000				
,	US\$ 168,131.39				
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Dan Laurent.

AMENDMENT OF SOLICITATION	N/MODIFICATION	ON OF CONT	RAC	T 1. Contract IL		1 3		
: Amendment/Modification No.	3. Effective Date	4. Requisition/Pur	chase F		5. Project No. (if applicable)			
1004	Dec 20, 2005	NWWG9501-6-			60000382			
i. Issued By	Code WG953023	7. Administered B	y (If oth	er than Item 6)		Code		
NONAL DATA BUOY CENTER		SEE BLOCK 6						
RESOURCES BRANCH /W/OPS53								
RUIT DING 1100								
STENNIS SPACE CENTER, MS 39529-6000								
CIMOTHY D. BLACK 228-688-2382			100 1	A. Amendment o	f Colinitation	No		
3. Name and Address of Contractor (No., Street, Co.	ounty, and Zip Code)	•	(X) S	Amerianient C	n Solicitation	140.		
SCIENCE APPLICATIONS INTERNATIONAL	AL CORP Vendo	r ID: 0 0004157 : 148 0 95086	9	B. Date (See Ite	m 11)			
10260 CAMPUS POINT DRIVE				0A. Modification				
MAIL STOP G2 SAN DIEGO CA 921211578	CAGE	: 0T5IL1	\mathbf{x}	A1330-05-CQ	-1035 0005			
SAN DIEGO CA 921211376			{ 1	0B. Date (See Ite	em 13)			
			J	un 30, 2005				
Code	acility Code			OFATIONS				
11. THIS The above numbered solicitation is amended as	TEM ONLY APPLIES	O AMENDMENTS O	F SOLI	CITATIONS	lie exten	ded is not extended		
(a) By completing items 8 and 15, and returning submitted; or (c) By separate letter or telegram which MENT TO BE RECEIVED AT THE PLACE DESIGNA IN REJECTION OF YOUR OFFER. If by virtue of this letter, provided each telegram or letter makes reference.	includes a reference to	the solicitation and a PT OF OFFERS PRIC	mendm DR TO '	ent numbers. FAI THE HOUR AND submitted, such cl	LURE OF YO DATE SPEC Dange may b	e made by telegram or		
letter, provided each telegram or letter makes referen	GE TO THE SOME DISTONDEN							
12. Accounting and Appropriation Data (if required)		•						
See Schedule \$ US	APPLIES ONLY TO	MODIFICATIONS OF	CONTI	RACT/ORDERS.				
A. This change order is issued pursuant to: (Sp.	S THE CONTRACT/O	RDER INO. AS DESC	14 are	made in the Con	tract Order N	lo. in item 10A.		
B. The above numbered Contract/Order is modified	ied to reflect the admin	istrative changes (su	ch as c	hanges in paying	office, appro	priation date, etc.)		
The standard oursiant to the autionity of) FMN 40.100 (D)							
X C. This supplemental agreement is entered into In scope change within the terms and co	onditions of the task	order by mutual ag	reeme	nt		•		
D. Other (Specify type of modification and autho	rity)							
4								
E. IMPORTANT: Contractor is not, X is re	quired to sign this docu	ment and return 3 co	pies to	the issuing office.	ar whom for	sible \		
E. IMPORTANT: Contractor Is not, X Is re . Description of Amendment/Modification (Organized)	by UCF section headir	ngs, including solicitat	lion/con	tract subject matt	er where leas	sivie.)		
. The purpose of this modification is to nd appropriation data is new and must be	add incremental :	fun ds, a dd CLIN						
. The following funds are added to the to	ask order:							
1406D8M6J11PT4370404060012	•	0025130000		\$435,058.	97			
•								
. See pages 2-3 of the modification for c					a de fall fac	and off out		
Except as provided herein, all terms and conditions of the docu	ment referenced in item 9	A or 1@A, as heretofore	changed	remains unchange	a and in full for	Drint)		
15A Name and Title of Signer (Type or Print)	•	TbA. Name an	io one c	A Contracting On	cei (iype oi	8-688-2382		
Amanda Cutey		TIMOTHY I			22	0 000 2002		
contracts rep.		Contracting (
<u>.</u>	15C. Date Signed	16B. United S				16C. Date Signed		
15B Contractor/Offeror	15C. Date Signed	land the second				1		
The stand in stand		(Signa	ture of	Contracting Office	r)			
(Signature of person authorized to sign)		30-1105			D FORM 30 (F	REV. 10-83)		

NSN 7540-01-152-8070

THE PROPERTY OF THE PROPERTY OF

	ှ ချွ	HEDULE			
Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0.5	FFP Option 2 TASK ORDER 05-TOS-05 - IT/OA	o	EA	0.00	0.00
05					
	Provide all labor and materials to operate and				
	maintain the Information Technology and Office Automation for the NDBC Ocean Observing				
	Contam (NOOS) in accordance with the Lask				
	Name coment Plan (IMP) The nettormance bellou I				
	for this Contract Line Item is 04/01/2006-				
	06/30/2006.				
	The firm fixed price for this option is \$385,058.97.				
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	FFP				
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AMENDMENT OF SC	LICITATIO	N/MODIFIC	CATION	OF CONT	RACT	1. Contract II		Page 1	of Pages
		3. Effective Da		I. Requisition/Pur	chase Re	eq. No.	5. Project N	lo. (if appli	cable)
2. Amendment/Modification No.		Feb 13, 2006		WWG9501-6-				<u> </u>	<u></u>
0005		Code WG9530		. Administered B		than Item 6)	C	Code	
6. Issued By	DATTED	Code II Gyss		SEE BLOCK 6					· . ·
NATIONAL DATA BUOY C	DDC23		.						
OURCES BRANCH /W/G	JF 333								
BUILDING 1100	MS 30529-6001	n .	1						•
STENNIS SPACE CENTER,	(ME 39325-000)	o					· ·		
TIMOTHY D. BLACK 228-6 8. Name and Address of Contract	or Mo Street C	County and Zip C	ode)		(X) 9A	. Amendment	of Solicitation	No.	
8. Name and Address of Contract	Ji (140., Olicel, O	oung, and ap	,						
SCIENCE APPLICATIONS I	NTERNATION	JAL CORP	Vendor II	D: 00004157	9B	. Date (See Ite	m 11)	•	
10260 CAMPUS POINT DRI	VE		DUNS: 1	48095086					
MAIL STOP G2	1 D					A. Modification			
SAN DIEGO CA 921211578			CAGE: 0	T5L1		A1330-05-CQ			
SAN DIEGO CA 321211370					10	B. Date (See It	em 13)		
					Ju	n 30, 2005			
Code		Facility Code			<u> </u>	TATIONS			
	11. THIS	ITEM ONLY AF	PLIES TO	AMENDMENTS C	of SOLIC	HATIONS	is extend	ded lis	not extended.
The above numbered solicitate	ion is amended a	s set forth in item	14. The h	our and date spec	itied for r	eceibi oi Oileis	by one of the	following m	nethods:
Offers must acknowledge receipt of	of this amendment	prior to the hour	and date s	specified in the sol ent; (b) By acknov	nledging t	receint of this at	mendment on	each copy	of the offer
(a) By completing items 8 and 15,	and returning	copies of th	e amendm	ent; (b) by acknow	mendme	ont numbers. FA	ILURE OF YO	OUR ACKN	OWLEDG-
submitted; or (c) By separate letter	r or telegram whic	h includes a refe	rence to the	OF OFFERS PRI		HE HOUR AND	DATE SPECI	FIED MAY	RESULT
MENT TO BE RECEIVED AT THE	PLACE DESIGN	AIED FOR THE		change on offer a	lready su	hmitted, such o	hange may be	made by	telegram or
IN REJECTION OF YOUR OFFEF letter, provided each telegram or letter.	t. If by virtue of thi	is amendment yo	otion and th	vis amendment at	nd is rece	ived prior to the	opening hour	and date s	specified.
letter, provided each telegram or le	tter makes refere	nce to the solicit	ation and ti	ils afficienties, as					
12. Accounting and Appropriation	Data (if required)					·	· · · · · · · · · · · · · · · · · · ·		
See Schedule \$ US 22,	462.96	M APPLIES ON	LY TO MO	DIFICATIONS OF	CONTR	ACT/ORDERS.			
	IT MODIF	IES THE CONT	RACT/ORD	ER NO. AS DESC	CRIBED	N ITEM 14.	ntract Order N	o in item 1	0A.
A. This change order is issue	ed pursuant to: (S	Specify authority)	The chang	es set forth in iter	n 14 are i	made in the Co	Made Oldor		
B. The above numbered Cor			a administ	ctive changes (si	uch as ch	anges in paying	office, approp	oriation dat	e, etc.)
B. The above numbered Cor Set fourth item 14, pursua	itract/Order is mod	diffied to reflect th	(b) ·	ative changes (e.					
il a Titi Is-montal caroon	nent is entered INt	o pursuant to au	litority or.		•	•			
In scope change within	n the terms and	conditions of t	he task or	der by mutual a	greemen	<u>t</u>			
D. Other (Specify type of mo	dification and auti	nority)				`.			
B. Other (opening type of									
E. IMPORTANT: Contractor	is not, X is	required to sign t	his docume	ent and return 3 co	opies to th	ne issuing office	Horwhom fors	oible)	
E. IMPORTANT: Contractor 4. Description of Amendment/Mod	fication (Organize	ed by UCF section	on headings	s, including solicita	ation/conti	ract subject mai	tel Whele lead	11010.)	
	•	•							
see page 4 for the details o	f this modific	cation.							
oce page . for the desired					•	•			
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·									
Except as provided herein, all terms an		noumant references	d in item QA	or 10A, as heretofore	changed.	remains unchang	ed and in full for	ce and effec	t
Except as provided herein, all terms an	d conditions of the or	ocument references		16A Name a	and title of	Contracting Of	ficer (Type or	Print)	
15A. Name and Title of Signer (7	ype or Print)	•		TIMOTHY			22	28-688-23	82
America Corov				Contracting			,		
Amanda Carey Contracts Rep				tim.black@					
//-		15C. Date	Signed	16BUnited	States_of	America		16C. Da	ate Signed
B. Contractor/Offeror	· / 0 ~ <	\	olgileti		\bigcirc		·		13101
1 / IVI CMCU	1 000	02/13/06		1014-	ature of C	Contracting Office	er)	. ~ /	ی در د
(Signature of person auth	orized to sign)	1		1 (Şign	ature or C		PD FORM 30 (F	REV. 10-83)	

NSN 7540-01-152-8070 PREVIOUS FRITIONS UNUSABLE

Prescribed by GSA FAR (48 CFR) 53.243

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0001	TASK ORDER 05-TOS-0005 - IT/OA]	ј ЈВ	213,451.65	213,451.65
	Provide all labor and materials to accomplish		ļ		
	management and oversight of the Marine		,		•
,	Observation Network in accordance with the Task	*			
	Management Plan (TMP). The performance period	}			
	for this task order is 07/01/2005-09/30/2005.				
	FFP - 1 Option Period				•
	Accounting and Appropriation Data:				
	14.05.4BM1J60PRG06040102000.2006000095020				
	000.25130000		ĺ		
•	US\$ 10,000.00	•		· •	
,	14.05.4RM1JW2PRF07040102000.200600009502				
	0000.25130000		1		
•	US\$ 22,500.00	i			.
	14.05.C8M5JDBPAB31040401010.200600009502				
	0000.25130000	·			[
	US\$ 50,000.00				
	14.05.C8M5J11PT431040401005.2006000095010		!		
	000.25130000				ļ
	US\$ 130,951.65				
					.]
	Exercised Option				
02	TASK ORDER 05-TOS-0005 - IT/OA	1	JВ	213,266.92	213,266.92
	Provide all labor and materials to accomplish	1	ŀ		
	management and oversight of the Marine		}		
	Observation Network in accordance with the Task	1	ļ		j
•	Management Plan (TMP). The performance period		: [
	for this task order is 10/01/2005-12/31/2005.		1		
			- 1		
	'				.
	•	•			
	Accounting and Appropriation Data:				
	14.05.C8M5J11PAL31040401005.2006000095030			•	
	000.25130000		-		
	US\$ 36,368.00	.	-		1.
	14.05.C2KC4BCP0034010704012.2006000095010				
	000.25130000	,			. 1
	US\$ 78,000.00].		
	14.05.C2KC4CPP0034010704011.2006000095010			į	
	000.25130000				
}	US\$ 98,898.92				
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		HEDULE	I I mile	Unit Price	Amount
Item No.	Supplies/Services	Quantity	Unit	Unit Price	74770477
03	Cost Plus Fixed Fee TASK ORDER 05-TOS-0005 - IT/OA	:	JВ	361,815.87	361,815.87
	Provide all labor and materials to accomplish management and oversight of the Marine Observation Network in accordance with the Task Management Plan (TMP). The performance period for this task order is 07/01/2005-12/31/2005.				
	CPFF			•	
	The fixed fee for this CLIN is				
	TOTAL CLIN TOTAL SUM VALUE ALLOTTED				
	Previous: \$361,815.87 \$287,039.37 Change: 0.00 24,481.00 Current: \$361,815.87 \$311,520.37				
	Accounting and Appropriation Data: 14.05.C2KC4CPP0034010704011.2006000095010 000.25130000 US\$ 1,101.08 14.05.C8R1DA1P1531030104000.2006000095010 000.25130000 US\$ 8,907.98 14.05.C8M5JTHPDT31040401006.200600009502				
	0000.25130000 US\$ 60,000.00 14.06.D8M6J11PT437040406001.2006000095010 000.25130000 US\$ 72,462.96 14.05.C8M5J11PT431040401005.2006000095010 000.25130000 US\$ 169,048.35			•	
			,		

QA1330-05-CQ-1035-0005 Modification 0005 February 13, 2006 Page 4 of 4

CONTINUATION OF SF 30 BLOCK 14

- 1. The purpose of this modification is to definitize CLIN 0001 and CLIN 0002; grant an equitable adjustment for travel; and add funds to CLIN 0003. The accounting and appropriation data already exists on this task order.
- 2. The total value of CLIN 0001 is changed from \$214,368.61 to \$213,451.65, a net decrease of \$916.96. The decrease in value includes reductions in profit by \$4,584.77 for the direct labor task level incentive and a \$147.41 reduction in profit on Other Direct Costs. These reductions were somewhat offset by an equitable adjustment of \$3,634.00 to compensate SAIC for Government-directed travel.
- 3. The total value of CLIN 0002 is changed from \$214,368.60 to \$213,266.92, a net decrease of \$1,101.08. The decrease in value includes reductions in profit by \$772.45 for the direct labor task level incentive, a \$147.41 reduction in profit on Other Direct Costs, and a \$181.22 credit for overpayment on CLIN 0001.
- 4. Add funds to this task order for CLIN 0003 as follows:

1406D8M6J11PT437040406001200600009501000025130000 \$22,462.96

5. CLIN 0001 and 0002 have been definitized. In consideration of the modification agreed to herein as complete equitable adjustments for CLIN 0001 and 0002 (including an equitable adjustment for travel dated 01/04/2006), the Contractor hereby releases the Government from any and all liability under this task order for further equitable adjustments for these items.

END OF MODIFICATION

	NUMACDIEIC ATI	ON OF CONTRAC	1. Contract ID	Code	Page	of Pages
AMENDMENT OF SOLICITATION		4. Requisition/Purchas	Ren No	5. Project	No. (if appli	cable)
Amendment/Modification No.	3. Effective Date	NWWG9501-6-2727		0. 1.0,000		
)006	Mar 22, 2006			<u>.l</u> -	Code	
i. Issued By	Code WG953023	7. Administered By (If	outer than item 0)		2230	
VATIONAL DATA BUOY CENTER		SEE BLOCK 6	•			
RESOURCES BRANCH /W/OPS53						
31 DING 1100						•
STENNIS SPACE CENTER, MS 39529-600	00				•	
TIMOTHY D. BLACK 228-688-2382			1-1 1 1	(Callaliation	- No	
3. Name and Address of Contractor (No., Street,	County, and Zip Code)	(X)	9A. Amendment o	i Solicitatioi	i No.	•
.	and the second s	TD: 00004157	9B. Date (See Iter	n 11)		
SCIENCE APPLICATIONS INTERNATIO	NAL CORPO VENDO	S: 148095086				
10260 CAMPUS POINT DRIVE	י אוטע	5: 146093000	10A. Modification	of Contract/	Order No.	
MAIL STOP G2	CA GE	E: 0T5L1	QA1330-05-CQ			
SAN DIEGO CA 921211578	CAGE	X	10B. Date (See Ite			
			Jun 30, 2005	···· · · · · · · ·	_	
	Facility Code					
Code 11 THI	SITEM ONLY APPLIES	TO AMENDMENTS OF SC	DLICITATIONS			<u> </u>
	1. 1. 1. 1. 1 4.4 Th	- hour and data enecified	for receipt of Offers	is exte		not extended
The above numbered solicitation is amended a Differs must acknowledge receipt of this amendmen					e following n	nethods:
Offers must acknowledge receipt of this amendmen	copies of the amen	idment; (b) By acknowledg	ing receipt of this an	nendment of	n each copy	of the offer
(a) By completing items 8 and 15, and returning submitted; or (c) By separate letter or telegram white	 	- the estimation and amen	dment numbers FAI	ILURE OF Y	OUR ACKI	OWLEDG-
submitted; or (c) By separate letter or telegram whi MENT TO BE RECEIVED AT THE PLACE DESIGN	ch includes a reference it	IDT OF OFFERS PRIOR T	O THE HOUR AND	DATE SPEC	CIFIED MAY	'RESULT
MENT TO BE RECEIVED AT THE PLACE DESIGN IN REJECTION OF YOUR OFFER. If by virtue of the	NATED FOR THE RECEI	o to change an offer aireau	v submitted, such cl	nange may l	be:made by	telegram or
N REJECTION OF YOUR OFFER. If by virtue of the etter, provided each telegram or letter makes reference.	nis amendment you desire	e to change an once and is	received prior to the	opening ho	ur and date	specified.
etter, provided each telegram or letter makes reter	ence to the solicitation an	d this amendment, end to				
12. Accounting and Appropriation Data (if required	<i>i</i>)		•			
See Schedule \$ US 385,058.97	EM ADDITES ONLY TO	MODIFICATIONS OF COM	TRACT/ORDERS.			
						104
	Specify authority) The ch	nanges set forth in item 14	are made in the Con	itract Order	No. in item	IUA.
A. This change order is issued personal to the			- there is a suing	office appr	opriation da	le etc.)
3. The above numbered Contract/Order is mo	dified to reflect the admir	histrative changes (such a	S changesun paying	Onice, uppr	<i></i>	
The second surgical to the Summing the summer and t	V DI FAR 43,100 (D)					
C. This supplemental agreement is entered in	to parsuarit to buttering o					·
"	hority)				•	
D. Other (Specify type of modification and aut	nomy,			•		
Exercise Optional CLIN 0005	required to sign this doc	ument and return o	opies to the issuing	office.		
E. IMPORTANT: Contractor X is not, is not. is Description of Amendment/Modification (Organiz	ed by UCF section head	ings, including solicitation/	contract subject mati	er where fe	asible.)	٠
. The purpose of this modification is to	avecice CLINI 00	05 The accounting	and appropria	tion data	already	exists on
. The purpose of this modification is to	exectse CLIN OU	OJ. The accounting	, and appropriate		<u> </u>	
this task order.	•	4	•			•
·				с (ОТ ТА	J 0005.	
. See page 2 for the details of CLIN 00	05. The following	g funds are added to	the task order	for CLIF	N 0003:	
	and the second s				•	
1406D8M6J11PT43704040600	120060000950100	0025130000 \$385	,058.97			
1406D8M6J11P143704040000	1200000000		•			
			•			
Except as provided herein, all terms and conditions of the d	ocument referenced in item	9A or 10A, as heretofore chan	ged, remains unchange	ed and in full f	orce and effe	ct.
Except as provided herein, all terms and conditions of the d	OCOME IN TELEFORED IN VEHI	164 Name and til	le of Contracting Offi	cer (Type o	or Print)	
15A. Name and Title of Signer (Type or Print)		TIMOTHY D. B		2	228-688-23	382
				-		
•		Contracting Offi				
		tim.black@noaa	gov of America		16C D	ate Signed
Contractor/Offeror	15C. Date Signed	16B Unlike States	O I AMENGE			
		4/01	to the		Mar 22	2, 2006
(Signature of person authorized to sign)		(Signature	of Contracting Office	er)		
		30-105			(REV. 10-83)	
NSN 7540-01-152-8070			Prescribe	ed by GSA F	AR (48 CF	R) 53.243

			SCHEDULE							
Item No.	Supplies/Services	-	Quantity		Unit	Un	t Price	Amount	·	
item No.				j				·		
	FFP Option 2 Exercised						205.050.07	205 050 07	,	
0005	TASK ORDER 05-TOS-05 - IT/OA			1	JB		385,058.97	385,058.97	'	
	•		•							
	Provide all labor and materials to ope	rate and								
	maintain the Information Technology	and Office								
	Automation for the NDBC Ocean Observer (NOOS) in accordance with the NDBC Ocean Observer (NOOS) in accordance with the NDBC Ocean Observer (NOOS).	ne rask - I							.	
	Management Plan (TMP). The performance with the Management Plan (TMP).	mance period			•	}.	٠			
	for this Contract Line Item is 04/01/20	006-								
	06/31/2006.	ļ		İ					İ	
	FFP		•		•		•			
	Accounting and Appropriation Data: 14.06.D8M6J11PT437040406001.200	26000005010		.		:	·			
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	To the Alace (NOOS) Information Technology
Title of Task Order:	NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)Task
NDBC Branch:	OPS 51 Data Management and Communications Branch
Performance Period:	Base - January 01, 2006 to March 30, 2006 Option 1 - April 1, 2006 – June 30, 2006 Option 2 - July 1, 2006 – September 30, 2006
Task Order Type: (FFP or CPFF)	FFP – NOOS IT/OA Administration, Operations and Maintenance Tasks CPFF – Software Development Tasks
	CIII Bortware 2010
Purpose: (How this TO relates to NDBC's Mission or What Problem needs to be solved)	Ensures that high-quality atmospheric and oceanographic observations are delivered to customers by maintaining the networks, databases, hardware, software and tools necessary to support the NDBC Ocean Observation System (NOOS).
Background:	The National Data Buoy Center (NDBC) manages the development, operations, and maintenance of the National Weather Services (NWS) NDBC Ocean Observing System (NOOS). The NOOS consists of a network of environment monitoring platforms in the deep ocean and coastal regions that reliably provide accurate data for the NWS and other users. The NDBC IT capabilities are a core component of all NDBC business activities related to the NOOS. The existing IT environment at NDBC represents a mix of people, state-of-the-market hardware and software designed to provide uninterrupted delivery of data to the NWS forecast offices and the Global Telecommunications System (GTS). Other customers of this data include the National Oceanic and
	Atmospheric Administration's (NOAA) archive centers, the general public, researchers, tsunami warning centers, the U.S. Coast Guard, and many reimbursable customers and partners. This IT investment requires technical support services and technology refreshment support to perform ongoing maintenance and life cycle management of the NDBC IT environment and to accomplish shore-side processing of atmospheric and oceanographic observation data.
	NDBC computers perform data acquisition, data processing, automated quality assurance, and dissemination of high quality data in real time and via history data files available for Internet access

and download. Web servers provide continuous real-time information from all marine observing stations, as well as other relevant information directly to the public. Database servers store the operational station data, VOS ship program information, the meteorological and oceanographic observations received and disseminated, and the information required to manage all station equipment and configuration parameters, as well as the logistics, inventory, station reliability, and financial management needs of NDBC. Office automation and data access capabilities are provided by a series of networked servers delivering services across a local area network.

Scope of Effort:

To support the continuous development, maintenance, system administration, and operations of all shore-side IT components. These multiple components each consist of a varied mix of hardware, software applications, telecommunications, and commercial products directly supporting the collection, processing, quality control, and dissemination of observation data.

- a. To support existing NOOS IT systems effectively and efficiently.
- b. To integrate current projects efficiently and effectively into the NOOS IT.
- c. To recommend/plan NOSS IT infrastructure enhancements
- d. To ensure all required internal and external data interfaces are monitored, supported and maintained in real-time.
- e. To effectively and efficiently operate and maintain the NDBC Office Automation and Help Desk:

The NDBC Office Automation and Help Desk supports:

- a. Approximately 1,700 Help Desk calls (annually)
- b. Approximately 225 seats
- c. Approximately 165 E-Mail/Calendar users

Tasks:

Specific tasks to be performed for this task order are identified in the following sections. All IT tasks performed shall be in compliance with Office of Management and Budget (OMB), Department of Commerce (DOC), NOAA, NWS, and NDBC IT guidance, regulations, policies and laws. Applicable IT policies and guidance can be found at the following web sites.

- NWS CIO Policy –
 http://www.weather.gov/cio/policy/policy.htm
- NWS Directives http://www.nws.noaa.gov/directives/
- NOAA Policy and Guidance https://www.csp.noaa.gov/policies/index.html
- DOC Policy and Guidance http://www.osec.doc.gov
- DOC IT Management Handbook (revision in work as of May 2005) http://www.osec.doc.gov/cio/ITSIT/DOC-IT-Secruity-Program-Policy.htm
- OMB Circulars http://www.whitehouse.gov/omb/circulars/

1. IT PROJECT PLANNING AND MANAGEMENT (FFP)

Contractor shall provide project management and general business operations support for this task order per the guidance of NWS Directive NDS 80-6 Research and Analysis for Improving Operations and Services and subdirective NDS 80-602 Operational Development Project Plan .

Specifically, the contractor should:

- a. Deliver reliable IT products and services within agreed upon cost estimates and schedules.
- b. Perform short- and long-term NOOS IT planning to ensure that the government's IT support capabilities meet the near and long-term shore-side processing requirements in a timely, effective, and cost efficient manner.

- c. Develop and maintain Plan of Action and Milestones (POA&Ms) for on-going maintenance and support activities. The POA&Ms will address applicable milestones and deliverables related to Support Requests (SRs) and task order deliverables.
- d. Prepare and present briefings, presentations, progress reviews, design reviews and demonstrations as required by the government. Daily (weekday) IT status briefs will be given at 8:00 am during the Operations Status brief.
- e. Monitor IT project execution, identify deviations from the project baseline, isolate causes of performance problems, and offer recommendations for risk mitigation.
- f. Provide planning estimates/proposals and impact statements for modifications to present systems and new projects.

 Estimates and proposals will be requested through SRs and new task orders. Planning estimates/proposals, when requested, shall include, at a minimum:
 - i. The identification of all major tasks required to develop and implement the task order.
 - ii. Estimated cost required to complete each task.
 - iii. Hardware specifications required to support implementation of the new project or system modification.
 - iv. Plan Of Action & Milestones (POA&M).
- g. Provide weekly technical status report describing progress, problem areas and recommended resolutions.

2. CONFIGURATION MANAGEMENT (CM) AND DOCUMENTATION (FFP)

The contractor shall implement and provide a managed and controlled environment to ensure the integrity of NOOS IT. The contractor should take a lead role in implementing CM for NOOS IT. This CM function should include tracking SRs, preparing priority recommendations and coordinating the recommendations with the NDBC Information Systems Review Board (ISRB), Configuration Control Board (CCB), and Government NOOS IT Manager.

- a. Ensure that software development and IT operations/ management processes, when refined or newly established, are consistent with NDBC IT systems achieving Level II in the Capability Maturity Model or the Capability Maturity Model Integration (CMMI) Software Engineering model's equivalent.
- b. Serve as the lead role in the NDBC Information Systems Review Board (ISRB).
- c. Establish, document, and implement configuration management processes and procedures consistent with the NDBC Configuration Management Plan and accepted industry standards and best practices.
- d. Log, review and track all change proposals using the SR system or a replacement change tracking tool that has been approved by the government.
- e. Prepare and submit recommendations on the scheduling of SR completion and implementation for the task order period.
- f. Store all production software products in a CM repository, and provide support for the Configuration Management process. This process includes identifying all entities to be controlled and establishing levels of control each entity must pass through.
- g. Establish, document, and maintain hardware and software baselines for all components of the NOOS IT infrastructure.
- h. Store all documentation online in a repository accessible by the government IT staff.
- Create, maintain, update and distribute accurate and current versions of applicable documentation identified in NWSI 80-602 Appendix B.

3. IT SECURITY (FFP)

Maintain a secure IT environment and perform securityrelated tasks in accordance with all applicable DOC, NOAA, NWS, NDBC IT security policies and guidance. NWS IT security requirements can be found on the NWS Directives System, http://www.nws.noaa.gov/directives/060/060.htm. Additional NOAA guidance and policies, regulations, and laws can be found on the NOAA Office of the CIO/HPCC – IT Security Office web site at https://www.csp.noaa.gov/.

Perform all IT security activities required to acquire and maintain IT Security Certification and Accreditation.

Ensure that NDBC is able to obtain IT Certification and Accreditation (C&A) per the NWS/NOAA schedule. The resulting documentation and procedures must be auditable by external organizations to ensure full compliance. NDBC must obtain a favorable Authority to Operate decision by June 8, 2006.

Become knowledgeable on the following FIPS/NIST documentation in order to support the C&A process: FIPS 199, NIST SP 800-12, NIST SP 800-18, NIST SP 800-26, NIST SP 800-30, NIST SP 800-36, NIST SP 800-37, NIST SP 800-50, NIST SP 800-53, NIST SP 800-60, NIST SP 800-64.

Perform the following certification test activity in support of the C&A process: Vulnerability Scan, Penetration Test, Contingency Plan Test, Management, Operational, and Technical Controls Test.

4. <u>PRODUCTION SUPPORT AND SYSTEM OPERATIONS</u> (FFP)

Provide the support necessary to perform NOOS IT day-to-day business related to systems operations, IT Security, database integrity, external interfaces, web site updates and operations, and other support, as needed.

- a. Implement, operate and maintain the NDBC HW/SW platforms and systems supporting the NOOS.
- b. Perform research and analysis on problems and deficiences with all production systems and take corrective actions as needed to resolve problems and restore data integrity.

- c. Monitor all systems, hardware platforms, and telecommunications that support processing NOOS IT data on a 24 hour x 7 day basis to identify and resolve problems and data disruptions.
- d. Analyze rejected data received through the system interfaces and develop recommendations for corrective action.
- e. Perform monthly archiving of the observation data and make the archive files available on the web, FTP, and DODS/OpenDAPS servers.
- f. Perform all system administration functions including daily, weekly, and monthly backups of all systems, data files and databases, and servers.
- g. Maintain the backups in a secure location to facilitate restoration from the backups when needed to restore capability.
- h. Support NDBC's data quality assurance activities by providing automated quality checks in real-time and data products to support quality checking and correcting processes of the data quality analysts.
- i. Perform life cycle management of all IT equipment, hardware and software, supporting NDBC shore-side processing of observations.
- j. Provide MODEM software and user documentation distribution support including duplication, packaging, and dissemination of the MODEM software and accompanying documentation.
- k. Prepare periodic and "as requested" VOS data and program performance reports.
- Coordinate requirements with the NDBC VOS Program
 Leads to update database field requirements and report
 designs to include, but not limited to, the WMO Pub 47 data
 fields.

- m. Maintain and report transaction volume statistics on a daily, weekly, monthly, and annual basis for incoming and disseminated observations and transactions from and to all input and output sources and all user traffic and web activity.
- n. Maintain history of real-time station performance statistics and support DQA creation of all station performance and statistical reports required for mandated reporting to NWS by providing the real-time statistics input in a timely manner.
- o. Document and maintain operations plans, procedures, schedules, and reports.
- p. Inform the NDBC IT government lead, the Data Acquisition Center government lead, and NDBC management team and the impacted contract support personnel five days in advance of scheduled IT outages or within thirty minutes when unexpected outages have occurred.
- q. After IT outages, after the NOOS IT has resumed normal processing, notify the personnel notified of outage that processing has been restored and ensure that all outstanding observation data is processed promptly.

5. DESKTOP AND OFFICE AUTOMATION SUPPORT (FFP)

The Contractor shall perform technical, administrative and training services. Specifically, the Contractor shall:

- a. Perform test and evaluation of software, computer equipment and telecommunications equipment to determine suitability for use on Networks operated or used by NDBC.
- b. Perform acceptance testing of newly received equipment and software and provide updated IT architecture drawing and configuration documentation.
- c. Install, configure, maintain and troubleshoot end user workstation components including LAN, WAN access, hardware and software.
- d. Conduct local and remote training on supported and utilized products as directed by SR.

- e. Maintain current versions of NOAA, NWS, and NDBC identified virus software.
- f. Perform feasibility and risk analysis / evaluation of PC-based hardware and software and provide technical guidance.
- g. Prepare and implement workstation system configuration standards and documentation, and perform quality assurance on supported workstations.
- h. Provide Administration of Operating Systems (OS) Passwords for all platforms requiring such, as directed.
- i. Support desktop configurations used by the NDBC and NTSC staff. Support will include system configuration, trouble shooting, software and hardware installations, repairs, software and hardware upgrades, and technical guidance to end user.
- j. Support NDBC business processes by providing support for desktop and laptop systems, office automation tools, file repositories, and connectivity between the internal and external NDBC workgroups to facilitate communications between workgroups and to support all business activities performed by the workgroups.
- k. Provide logistics and warehousing support for IT equipment and supplies as required for this task order.

6. CUSTOMER SUPPORT CENTER (HELP DESK) (FFP)

The Contractor shall provide a centralized customer support center. The Customer Support Center will serve as point of contact for internal and external user problem resolution, information, and service requests for this task order.

- a. Provide a centralized Help Desk Call-in/Research facility to ensure that technical assistance is available Monday through Friday, 7:00 a.m. to 6:00 p.m, Central Time.
- b. Training on new systems and capabilities.
- c. Provide expertise in resolving trouble reports entered by the Help Desk into a Trouble Ticket (TT) system.

- d. The NDBC help desk shall receive calls from VOS program personnel (20-30 people) for help with VOS on-line services and communications problems. The VOS Program Lead shall provide the contractor with procedures for handling calls about VOS communication problems.
- e. Collect data pertinent to customer problems and requests and serve as the point of contact for user problem resolution, information, and service requests.
- f. Assist in the development, implementation and maintenance of automated Help Desk procedures to improve the overall help desk support.
- g. Provide technical support and user assistance for the standard office automation (OA) software of a word processor, spreadsheet, and a presentation program, e-mail, calendar, and document management for users across the enterprise.
- h. Provide technical support for administrative applications such as project management and Travel Manager; business and financial systems such as Data Buoy Financial Management System (DBFMS), Financial Analysis and Commitments Tracking System (FACTS), Commerce Administrative Management System (CAMS), Commerce Standard Acquisition and Reporting System (CSTARS), Time and Attendance (T&A), National Aeronautics and Space Administration's (NASA's) Stennis Work Request (SWR) system, etc.; and the web browser applications and dial-up communications software for accessing such systems remotely.
- i. Provide weekly statistical reports on customer calls and problem resolutions.
- j. Maintain a historical database of customer calls which includes information describing the customer, the problem reported, and the resolution.

7. SOFTWARE DEVELOPMENT AND MAINTENANCE (CPFF).

Software development and maintenance activities shall ensure the integrity of observation data and provide reliable, timely products and services which meet or exceed the NDBC customers requirements. The required tasks shall be performed in accordance with the following directives and subdirectives.

- NDS 80-3 Systems Engineering http://www.nws.noaa.gov/directives/080/pd08003a.pdf
- NDS 80-303 Systems Engineering for New Developmenthttp://www.nws.noaa.gov/directives/080/pd08003003a.pdf
- NDS 80-304 Software Development http://www.nws.noaa.gov/directives/080/pd08003004a.pdf
- NDS 80-305 Test and Evaluation http://www.nws.noaa.gov/directives/080/pd08003005a.pdf
- a. Provide analysis, design, software development, documentation, testing, and deployment of modifications and new development necessary to support the following:
 - i. System integration of new NOOS IT capabilities and data such as, but not limited to, new measurement types, sources of data, data dissemination channels, and new technologies.
 - ii. Technology refreshments of deployed observing network components that effect changes in the message format, content, transmission format or transmission frequency of the observations input into the real-time processing.
 - iii. System Integration of other enhancements or new features added to existing NOOS IT functionality.
 - iv. Deficiency corrections.

- b. Provide problem identification and resolution, requirements collection, system analysis, database and process design, software development, testing, implementation, and supporting documentation for all NOOS IT software.
- c. Support the maintenance, modification, and development of software systems as defined by approved Support Requests (SRs).
- d. Perform program, unit, system and regression testing to ensure the integrity of NOOS IT infrastructure software components.
- e. Perform quality assurance tasks associated with high quality NOOS IT products and deliverables including verification and validation testing prior to implementation of delivered software in accordance with NDS 80-305 Test and Evaluation.
- f. Software change requests will be provided by written work requests via the automated SR system and may be submitted by both NDBC and NTSC staff. All tasking must be approved and prioritized by the appropriate authority in accordance with NDBC Instruction 104.00 MON Information Systems Change Control.
- g. Recommend and present technical issues to the ISRB/CCB for concurrence and prioritization, as required.
- h. Perform system integration tasks for transition of new capabilities and features into the NOOS IT with minimal negative impact on all users.
- i. Coordinate with NDBC government Information Systems Configuration Manager and the government IT Security manager on the installation of new applications, IT hardware and COTS:

Assumptions/ Constraints (Security, Safety, Accessibility, etc...)

Compliance with applicable OMB, DOC, NOAA, NWS, NDBC IT policies, architectures, standards, guidance and procedures is mandatory.

Ensure all systems are in compliance with DOC Web policies and best practices per the guidance available at http:///www.osec.doc.gov/webresources.

The Security Plan for the NOOS will be developed in accordance with NWS, NOAA and DOC provided processes which have been based on the NIST SP 800-18 "Guide for Developing Security Plans for Information Technology Systems."

NWS will continue to provide security tools such as the previously provided TS2000, and Harris Scanning tools. All NTSC are required to annually complete the NOAA Security Awareness Training Program. a. An Approach and Management Plan for NOOS IT and OA Deliverables: services. If the existing software and hardware infrastructure is not to be used in the proposed plan, a transition plan is required that addresses the transition activities required to eliminate negative impact on NDBC IT support capabilities, product delivery, and internal and external customers. b. Implementation Plan (IP). 1) Work Breakdown Structure (WBS). 2) Performance Specifications and metrics. 3) Cost, Schedule and Performance Metrics. c. Task Order Cost Proposal. d. Weekly status reports identifying progress, problem areas and status due by COB Friday delivered via email. e. Bi-Weekly performance reports delivered four days following the end of a period which summarize both the actual and budgeted cost, schedule, and performance information from an earned value management system and present the results of the earned value analysis. f. Plans of Action and Milestones (POA&Ms) for all IT tasks (deliverables and SRs) to be worked in the quarter under this task order. POA&M due 7 business days after the start of the quarter. Updates to the POA&M will be delivered by the fourth Tuesday of each month. g. Initial planning estimates, revised planning estimates, fiscal year project projections, and IT HW/SW requirement identification will be provided with 5 business days of the request.. h. Responses to data calls will be delivered by the time needed to meet the deadline set by headquarters.

- i. Monthly statistical reports for the previous month, broken out by system, on Help Desk calls received, problems resolved, problems outstanding, types of problems reported and requests handled will be delivered 7 business days after the start of the month..
- **j.** Periodic and "as requested" VOS data and performance reports.
- k. IT Architecture Plan Updates and Contingency/Disaster Plan updates will be delivered quarterly by COB on the last day of the quarter.
- 1. Provides recommendations on the scheduling of SR completion and implementation for the task order period at the ISRB which reviews and records the SR.
- m. Software releases that include completed SR's. Each completed development package will include a copy of all requirement, system, and end user document, the test report(s) and the related test results.
- n. Updates to all relevant life cycle documentation to coincide with software releases.
- o. IT Security deliverables as mandated by DOC, NOAA, and NWS including the following:
 - 1) Harris scan reports, quarterly
 - 2) Updates to TS2000 (or its successor), quarterly
 - 3) Orientation Plans for New Users, updates as needed
 - 4) Virus Alert and Infection Plans, quarterly review and update as needed
 - 5) Updates to the NDBC Computer Security Management Plan

- 6) Risk Assessment Due 1/13/05
 Contingency Plan Due 3/10/05
 System Security Plan Due 3/10/05
 Contingency Plan Test Results Due 4/7/05
 Certification Test Results Due 4/7/05
- **p.** Operational Maintenance Plan and Schedule, at the 1st of the month.
- q. NDBC IT CM Hardware and Software Baselines and updates for each baseline at the last day of the Quarter.
- r. Updated Operations Procedures, as required.
- s. Notification of planned system outages five days prior to the outage and notifications of restored normal system operations within 1 hour of outage completion.
- t. Notification of unplanned system outages within thirty minutes of the unplanned outage occurrence and notifications of restored normal system operations within 1 hour of outage completion.
- u. Prepare and publish Mariners Weather Log Issues according to the following schedules:
 - 1) April 2006 WEBAZINE Schedule:
 - i. Develop electronic text and image files (03/17/06)
 - ii. Prepare WEBAZINE pages for Web (03/23/06)
 - iii. Deliver to NDBC for review (04/10/06)
 - iv. Post to web site (04/14/06)
 - 2) August 2006 WEBAZINE Schedule:
 - i. Develop electronic text and image files (07/20/06)
 - ii. Prepare WEBAZINE pages for Web (07/24/06)
 - iii. Deliver to NDBC for review (08/10/06)
 - iv. Post to web site (08/15/06)

GFE/GFI:	GFE/GFI is available to support this effort. The Government requests your technical proposal state whether you intend to utilize the available GFE/GFI. Your cost proposal shall reference whether you will use GFE/GFI and the cost impact of that decision.
Program Objectives/ Possible Performance Measures:	The Government requires this task order have performance-based measures that align with the Statement of Objectives and Program Goals contained in this solicitation. The contractor is required to provide a list of proposed measures for this task order with goals for level of service and the outcomes for achieving/not achieving those goals.
	At a minimum, the performance evaluation of tasks performed under this task order will be rated based on the following:
	 Compliance with applicable DOC/NOAA/NWS/NDBC IT policies, architectures, standards, guidance and procedures. Delivery of comprehensiveness and reasonable Plan of Actions and Milestones (POA&Ms) developed for tasks to be completed under this task order. The timeliness, completeness and accuracy of weekly status reports. Ensure that information provided by the NDBC website is current (no more than one month out of date for historical data and no more than one hour old for real-time data). The timeliness, completeness and accuracy of Monthly IPRs. The timeliness, completeness, consistency, and accuracy of the content of all reports and other written deliverables. Software meets or exceeds functionality requirements and is implemented within the agreed upon cost and schedule. Availability and accessibility of systems and databases. Accuracy, completeness, consistency and timely creation and updating of documentation.
Inspection/Acceptance:	Final inspection and acceptance of all work performed, reports generated, and other deliverables will be conducted by the COTR or other designee.
Travel:	Travel is required to support this task order. The contractor shall provide cost estimates for all travel in the cost proposal and the travel expenses must comply with the Federal Travel Regulations.

Proposal Submittals:	An Approach and Management Plan for NOOS IT and OA services.
	 Implementation Plan (IP) a. Work Breakdown Structure (WBS) b. Performance Specifications and metrics c. Cost, Schedule and Performance Metrics Task Order Cost Proposal

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

PERIOD OF PERFORMANCE: Base: January 1, 2006 – March 31, 2006

Option 1: April 1, 2006 – June 30, 2006

TO TYPE: FFP

1.0 SCOPE, STATEMENT OF WORK AND TECHNICAL/MANAGEMENT APPROACH:

1.1 General Scope:

To support the continuous development, maintenance, system administration, and operations of all shore-side IT components. These multiple components each consist of a varied mix of hardware, software applications, telecommunications, and commercial products directly supporting the collection, processing, quality control, and dissemination of observation data.

- a. To support existing NOOS IT systems effectively and efficiently.
- b. To integrate current projects efficiently and effectively into the NOOS IT.
- c. To recommend/plan NOOS IT infrastructure enhancements
- d. To ensure all required internal and external data interfaces are monitored, supported and maintained in real-time.
- e. To effectively and efficiently operate and maintain the NDBC Office Automation and Help Desk:

The NDBC Office Automation and Help Desk supports:

- a. Approximately 1,700 Help Desk calls (annually)
- b. Approximately 225 seats
- c. Approximately 165 E-Mail/Calendar users



1.2 Statement of Work:

Specific tasks to be performed for this task order are identified in the following sections. All IT tasks performed shall be in compliance with Office of Management

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

and Budget (OMB), Department of Commerce (DOC), NOAA, NWS, and NDBC IT guidance, regulations, policies and laws. Applicable IT policies and guidance can be found at the following web sites.

- NWS CIO Policy http://www.weather.gov/cio/policy/policy.htm
- NWS Directives http://www.nws.noaa.gov/directives/
- NOAA Policy and Guidance https://www.csp.noaa.gov/policies/index.html
- DOC Policy and Guidance http://www.osec.doc.gov
- DOC IT Management Handbook (revision in work as of May 2005) –
 http://www.osec.doc.gov/cio/ITSIT/DOC-IT-Secruity-Program-Policy.htm
- OMB Circulars http://www.whitehouse.gov/omb/circulars/

1.2.1 IT_Project Planning and Management

Provide project management and general business operations support for this task order per the guidance of NWS Directive NDS 80-6 Research and Analysis for Improving Operations and Services and subdirective NDS 80-602 Operational Development Project Plan. Specific tasks include:

- a. Deliver reliable IT products and services within agreed upon cost estimates and schedules.
- b. Perform short- and long-term NOOS IT planning to ensure that the government's IT support capabilities meet the near and long-term shore-side processing requirements in a timely, effective, and cost efficient manner.
- c. Develop and maintain Plan of Action and Milestones (POA&Ms) for ongoing maintenance and support activities. The POA&Ms will address applicable milestones and deliverables related to Support Requests (SRs) and task order deliverables.
- d. Prepare and present briefings, presentations, progress reviews, design reviews and demonstrations as required by the government. Daily (weekday) IT status briefs will be given at 8:00 am on normal workdays during the Operations Status brief.
- e. Monitor IT project execution, identify deviations from the project baseline, isolate causes of performance problems, and offer recommendations for risk mitigation.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- f. Provide planning estimates/proposals and impact statements for modifications to present systems and new projects. Estimates and proposals will be requested through SRs and new task orders. Planning estimates/proposals, when requested, shall include, at a minimum:
 - The identification of all major tasks required to develop and implement the task order.
 - Estimated cost required to complete each task.
 - Hardware specifications required to support implementation of the new project or system modification.
 - Plan Of Action & Milestones (POA&M).
- g. Provide weekly technical status report describing progress, problem areas and recommended resolutions.

1.2.2. Configuration Management (CM) and Documentation

The contractor shall implement and provide a managed and controlled environment to ensure the integrity of NOOS IT. The contractor should take a lead role in implementing CM for NOOS IT. This CM function should include tracking SRs, preparing priority recommendations and coordinating the recommendations with the NDBC Information Systems Review Board (ISRB), Configuration Control Board (CCB), and Government NOOS IT Manager.

- a. Ensure that software development and IT operations/ management processes, when refined or newly established, are consistent with NDBC IT systems achieving Level II in the Capability Maturity Model or the Capability Maturity Model Integration (CMMI) Software Engineering model's equivalent.
- b. Serve as the lead role in the NDBC Information Systems Review Board (ISRB).
- c. Establish, document, and implement configuration management processes and procedures consistent with the NDBC Configuration Management Plan and accepted industry standards and best practices.
- d. Log, review and track all change proposals using the SR system or a replacement change tracking tool that has been approved by the government.
- e. Prepare and submit recommendations on the scheduling of SR completion and implementation for the task order period.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- f. Store all production software products in a CM repository, and provide support for the Configuration Management process. This process includes identifying all entities to be controlled and establishing levels of control each entity must pass through.
- g. Establish, document, and maintain hardware and software baselines for all components of the NOOS IT infrastructure.
- h. Store all documentation online in a repository accessible by the government IT staff.
- i. Create, maintain, update and distribute accurate and current versions of applicable documentation identified in NWSI 80-602 Appendix B.

1.2.3 IT Security

Maintain a secure IT environment and perform security-related tasks in accordance with all applicable DOC, NOAA, NWS, NDBC IT security policies and guidance. NWS IT security requirements can be found on the NWS Directives System, http://www.nws.noaa.gov/directives/060/060.htm. Additional NOAA guidance and policies, regulations, and laws can be found on the NOAA Office of the CIO/HPCC – IT Security Office web site at https://www.csp.noaa.gov/.

- a. Perform all IT security activities required to acquire and maintain IT Security Certification and Accreditation.
- b. Ensure that NDBC is able to obtain IT Certification and Accreditation (C&A) per the NWS/NOAA schedule. The resulting documentation and procedures must be auditable by external organizations to ensure full compliance. NDBC must obtain a favorable Authority to Operate decision by June 8, 2006.
- c. Become knowledgeable on the following FIPS/NIST documentation in order to support the C&A process: FIPS 199, NIST SP 800-12, NIST SP 800-18, NIST SP 800-26, NIST SP 800-30, NIST SP 800-36, NIST SP 800-37, NIST SP 800-50, NIST SP 800-63, NIST SP 800-63, NIST SP 800-64.
- d. Perform the following certification test activity in support of the C&A process: Vulnerability Scan, Penetration Test, Contingency Plan Test, Management, Operational, and Technical Controls Test.
- 1.2.4 Production Support and System Operations

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

Provide the support necessary to perform NOOS IT day-to-day business related to systems operations, IT Security, database integrity, external interfaces, web site updates and operations, and other support, as needed.

- a. Implement, operate and maintain the NDBC HW/SW platforms and systems essential to supporting the NOOS.
- b. Perform research and analysis on problems and deficiencies with all production systems and take corrective actions as needed to resolve problems and restore data integrity.
- c. Monitor all systems, hardware platforms, and telecommunications that support processing NOOS IT data on a 24 hour x 7 day basis to identify and resolve problems and data disruptions.
- d. Analyze rejected data received through the system interfaces and develop recommendations for corrective action.
- e. Perform monthly archiving of the observation data and make the archive files available on the web, FTP, and DODS/OpenDAPS servers.
- f. Perform all system administration functions including daily, weekly, and monthly backups of all systems, data files and databases, and servers.
- g. Maintain the backups in a secure location to facilitate restoration from the backups when needed to restore capability.
- h. Support NDBC's data quality assurance activities by providing automated quality checks in real-time and data products to support quality checking and correcting processes of the data quality analysts.
- i. Perform life cycle management of all IT equipment, hardware and software, supporting NDBC shore-side processing of observations.
- j. Provide MODEM software and user documentation distribution support including duplication, packaging, and dissemination of the MODEM software and accompanying documentation.
- k. Prepare periodic and "as requested" VOS data and program performance reports.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- 1. Coordinate requirements with the NDBC VOS Program Leads to update database field requirements and report designs to include, but not limited to, the WMO Pub 47 data fields.
- m. Maintain and report transaction volume statistics on a daily, weekly, monthly, and annual basis for incoming and disseminated observations and transactions from and to all input and output sources and all user traffic and web activity.
- n. Maintain history of real-time station performance statistics and support DQA creation of all station performance and statistical reports required for mandated reporting to NWS by providing the real-time statistics input in a timely manner.
- o. Document and maintain operations plans, procedures, schedules, and reports.
- p. Inform the NDBC IT government lead, the Data Acquisition Center government lead, and NDBC management team and the impacted contract support personnel five days in advance of scheduled IT outages or within thirty minutes when unexpected outages have occurred.
- q. After IT outages, after the NOOS IT has resumed normal processing, notify the personnel notified of outage that processing has been restored and ensure that all outstanding observation data is processed promptly.

1.2.5 Desktop and Automation Support

Perform technical, administrative and training services.

- a. Perform test and evaluation of software, computer equipment and telecommunications equipment to determine suitability for use on Networks operated or used by NDBC.
- b. Perform acceptance testing of newly received equipment and software and provide updated IT architecture drawing and configuration documentation.
- c. Install, configure, maintain and troubleshoot end user workstation components including LAN/WAN access, hardware and software.
- d. Conduct local and remote training on supported and utilized products as directed by SRs.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- e. Maintain current versions of NOAA, NWS, and NDBC identified virus software.
- f. Perform feasibility and risk analysis / evaluation of PC-based hardware and software and provide technical guidance.
- g. Prepare and implement workstation system configuration standards and documentation, and perform quality assurance on supported workstations.
- h. Provide Administration of Operating Systems (OS) passwords for all platforms requiring such, as directed.
- i. Support desktop configurations used by the NDBC and NTSC staff. Support will include system configuration, trouble shooting, software and hardware installations, repairs, software and hardware upgrades, and technical guidance to end user.
- j. Support NDBC business processes by providing support for desktop and laptop systems, office automation tools, file repositories, and connectivity between the internal and external NDBC workgroups to facilitate communications between workgroups and to support all business activities performed by the workgroups.
- k. Provide logistics and warehousing support for IT equipment and supplies as required for this task order.

1.2.6 Customer Support Center (Help Desk)

Provide a centralized customer support center. The Customer Support Center will serve as point of contact for internal and external user problem resolution, information, and service requests for this task order.

- a. Provide a centralized Help Desk Call-in/Research facility to ensure that technical assistance is available Monday through Friday, 7:00 a.m. to 6:00 p.m. Central Time.
- b. Provide training on new systems and capabilities.
- c. Provide expertise in resolving trouble reports entered by the Help Desk into a Trouble Ticket (TT) system.
- d. The NDBC help desk shall receive calls from VOS program personnel (20-30 people) for help with VOS on-line services and communications problems.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- e. Collect data pertinent to customer problems and requests and serve as the point of contact for user problem resolution, information, and service requests.
- f. Assist in the development, implementation and maintenance of automated Help Desk procedures to improve the overall help desk support.
- g. Provide technical support and user assistance for the standard office automation (OA) software of a word processor, spreadsheet, and a presentation program, e-mail, calendar, and document management for users across the enterprise.
- h. Provide technical support for administrative applications such as project management and Travel Manager; business and financial systems such as Data Buoy Financial Management System (DBFMS), Financial Analysis and Commitments Tracking System (FACTS), Commerce Administrative Management System (CAMS), Commerce Standard Acquisition and Reporting System (CSTARS), Time and Attendance (T&A), National Aeronautics and Space Administration's (NASA's) Stennis Work Request (SWR) system, etc.; and the web browser applications and dial-up communications software for accessing such systems remotely.
- i. Provide weekly statistical reports on customer calls and problem resolutions.
- j. Maintain a historical database of customer calls which includes information describing the customer, the problem reported, and the resolution.

1.2.7 Software Development and Maintenance

Software development and maintenance activities shall ensure the integrity of observation data and provide reliable, timely products and services which meet or exceed the NDBC customer's requirements. The required tasks shall be performed in accordance with the following directives and subdirectives.

- NDS 80-3 Systems Engineering http://www.nws.noaa.gov/directives/080/pd08003a.pdf
- NDS 80-303 Systems Engineering for New Developmenthttp://www.nws.noaa.gov/directives/080/pd08003003a.pdf
- NDS 80-304 Software Development http://www.nws.noaa.gov/directives/080/pd08003004a.pdf

SAIC TASK MANAGEMENT PLAN

- NDS 80-305 Test and Evaluation http://www.nws.noaa.gov/directives/080/pd08003005a.pdf
- a. Provide analysis, design, software development, documentation, testing, and deployment of modifications and new development necessary to support the following:
 - System integration of new NOOS IT capabilities and data such as, but not limited to, new measurement types, sources of data, data dissemination channels, and new technologies.
 - Technology refreshments of deployed observing network components that effect changes in the message format, content, transmission format or transmission frequency of the observations input into the real-time processing.
 - System Integration of other enhancements or new features added to existing NOOS IT functionality.
 - Deficiency corrections.
- b. Provide problem identification and resolution, requirements collection, system analysis, database and process design, software development, testing, implementation, and supporting documentation for all NOOS IT software.
- c. Support the maintenance, modification, and development of software systems as defined by approved Support Requests (SRs).
- d. Perform program, unit, system and regression testing to ensure the integrity of NOOS IT infrastructure software components.
- e. Perform quality assurance tasks associated with high quality NOOS IT products and deliverables including verification and validation testing prior to implementation of delivered software in accordance with NDS 80-305 Test and Evaluation.
- f. Software change requests will be provided by written work requests via the automated SR system and may be submitted by both NDBC and NTSC staff. All tasking must be approved and prioritized by the appropriate authority in accordance with NDBC Instruction 104.00 MON Information Systems Change Control.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

- g. Recommend and present technical issues to the ISRB/CCB for concurrence and prioritization, as required.
- h. Perform system integration tasks for transition of new capabilities and features into the NOOS IT with minimal negative impact on all users.
- i. Coordinate with NDBC government Information Systems Configuration Manager and the government IT Security manager on the installation of new applications, IT hardware and COTS.

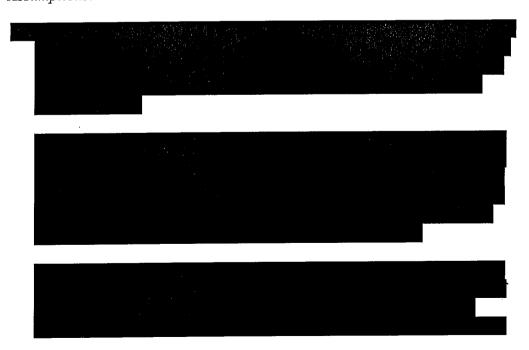
1.3 Management Approach:



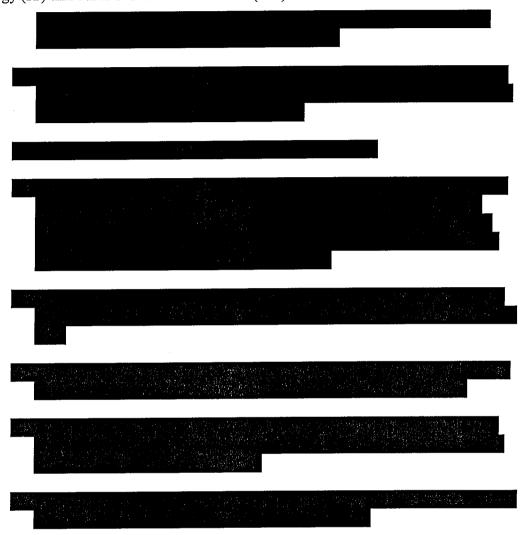
1.4 WBS layout (See attached .mpp file)

2.0 ASSUMPTIONS and/or DEVIATIONS:

2.1 Assumptions:



SAIC TASK MANAGEMENT PLAN



- i. Compliance with applicable OMB, DOC, NOAA, NWS, NDBC IT policies, architectures, standards, guidance and procedures is mandatory.
- **j.** Ensure all systems are in compliance with DOC Web policies and best practices per the guidance available at http:///www.osec.doc.gov/webresources.
- k. The Security Plan for the NOOS will be developed in accordance with NWS, NOAA and DOC provided processes which have been based on the NIST SP 800-18 "Guide for Developing Security Plans for Information Technology Systems."
- I. NWS will continue to provide security tools such as the previously provided TS2000, and Harris Scanning tools.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

m. All NTSC are required to annually complete the NOAA Security Awareness Training Program.



2.2 *Deviations:*

3.0 SCHEDULE:

- 3.1 Program Performance Schedule: See Attached (.mpp file)
- 3.2 Delivery Schedule:

Deliverables/Submittals	Due Date *
Weekly status reports identifying progress,	COB Friday delivered via email.
problem areas and status	
Bi-Weekly performance reports delivered four days following the end of a period which summarize both the actual and budgeted cost, schedule, and performance information from an earned value management system and present the results of the earned value analysis.	Reports starting 2 weeks after SAIC acceptance of task order to coincide with bi-weekly reporting periods
Plans of Action and Milestones (POA&Ms) for all IT tasks (deliverables and SRs) to be worked in the quarter under this task order.	Initial 7 business days after start of each quarter then by the fourth Tuesday of each month.
Initial planning estimates, revised planning estimates, fiscal year project projections, and IT HW/SW requirement identification	Within 5 business days of the request
Responses to data calls	As required
Monthly statistical reports for the previous month, broken out by system, on Help Desk calls received, problems resolved, problems outstanding, types of problems reported and requests handled.	7 Business days after the start of each month
Monthly e-mail usage report that identifies mail storage (in megabits) per user.	5 business days after the start of each month.
Periodic and "as requested" VOS data and performance reports.	As required

SAIC TASK MANAGEMENT PLAN

Deliverables/Submittals	Due Date
IT Architecture Plan Updates and	Quarterly by COB on the last day of
Contingency/Disaster Plan updates	the quarter.
Recommendations on the scheduling of SR	Weekly at ISRB meetings
completion and implementation	
Software releases that include completed SR's.	As Required
Each completed development package will	
include a copy of all requirement, system, and end user documentation, the test report(s) and the	
related test results.	
Updates to all relevant life cycle documentation	As required
to coincide with software releases.	716 Toquitou
IT Security deliverables as mandated by DOC,	
NOAA, and NWS including the following:	·
1) Harris scan reports, quarterly	15 Mar 06
	15 Jun 06
2) Updates to TS2000 (or its successor), quarterly	NLT the end of each quarter
3) Orientation Plans for New Users, updates as needed	As required
4) Virus Alert and Infection Plans, quarterly review and update as needed	NLT the end of each quarter
5) Updates to the NDBC Computer Security Management Plan	NLT the end of each quarter
Risk Assessment	1/13/06
Contingency Plan	3/10/06
System Security Plan	3/10/06
Contingency Plan Test Results	4/7/06
Certification Test Results	4/7/06
Operational Maintenance Plan and Schedule	1 st business day of the month
NDBC IT CM Hardware and Software Baselines	last day of the Quarter
Updated Operations Procedures	as required
Notification of planned system outages	five days prior to the outage (when appropriate notification has been provided)
Notifications of restored normal system operations	within 1 hour of outage completion
Notification of unplanned system outages	within thirty minutes of the unplanned outage occurrence
Notifications of restored normal system	within 1 hour of outage completion

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

Deliverables/Submittals	Due Date
operations	
Prepare and publish Mariners Weather Log Issues	April 2006 WEBAZINE Schedule:
	1. Develop electronic text and image files (03/17/06)
	2. Prepare WEBAZINE pages for Web (03/23/06)
	3. Deliver to NDBC for review (04/10/06)
	4. Post to web site (04/14/06)

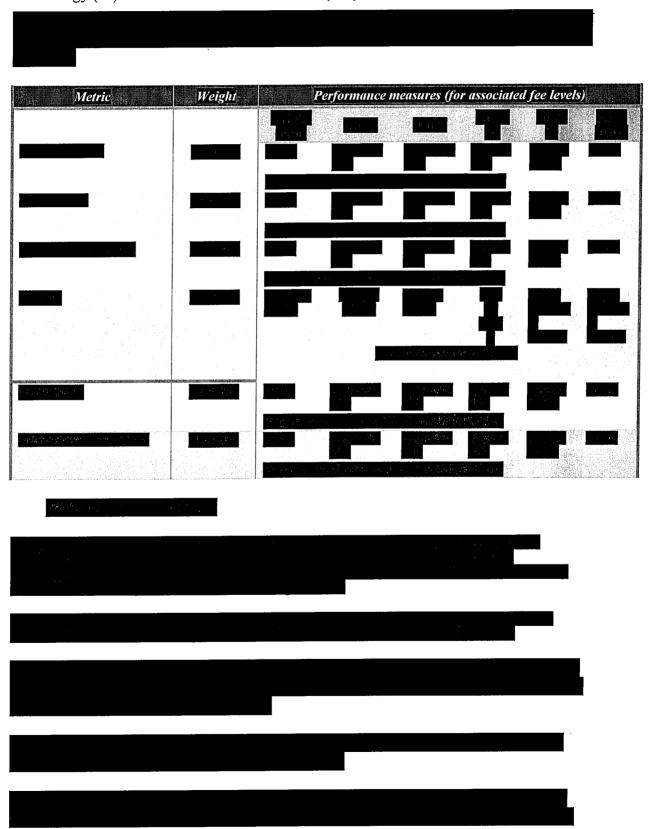
4.0 DELIVERABLES:

Deliverables/Submittals	Acceptance Criteria
Weekly status reports identifying progress,	Upon submission
problem areas and status	
Bi-Weekly performance reports delivered four	Upon submission
days following the end of a period which	
summarize both the actual and budgeted cost,	
schedule, and performance information from an	
earned value management system and present the	
results of the earned value analysis.	77 1
Plans of Action and Milestones (POA&Ms) for	Upon submission
all IT tasks (deliverables and SRs) to be worked	
in the quarter under this task order.	
Initial planning estimates, revised planning	Upon submission
estimates, fiscal year project projections, and IT	
HW/SW requirement identification	The superingies
Responses to data calls	Upon submission
Monthly statistical reports for the previous	Upon submission
month, broken out by system, on Help Desk calls	
received, problems resolved, problems	
outstanding, types of problems reported and	
requests handled.	Then submission
Monthly e-mail usage report that identifies mail	Upon submission
storage (in megabits) per user.	The an authorisaion
Periodic and "as requested" VOS data and	Upon submission
performance reports.	II. a substitution (one NDBC services)
IT Architecture Plan Updates and	Upon submission (one NDBC review)
Contingency/Disaster Plan updates	TT 1
Recommendations on the scheduling of SR	Upon submission

SAIC TASK MANAGEMENT PLAN

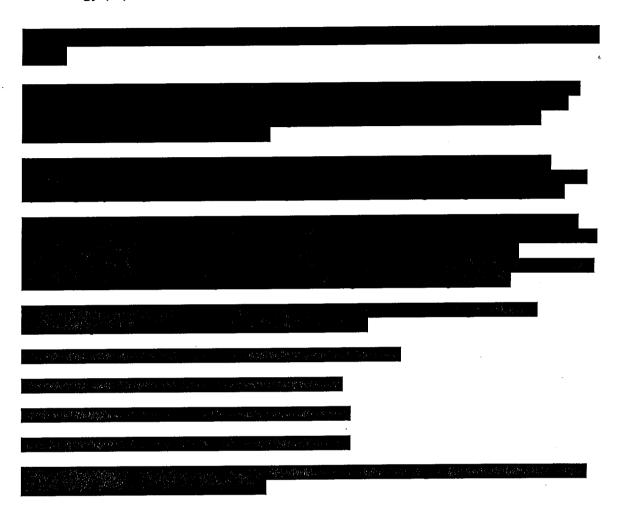
Deliverables/Submittals	Acceptance Criteria
completion and implementation	
Software releases that include completed SR's.	Upon submission
Each completed development package will	
include a copy of all requirement, system, and	
end user documentation, the test report(s) and the	
related test results.	Upon submission (one NDBC review)
Updates to all relevant life cycle documentation to coincide with software releases.	ì
IT Security deliverables as mandated by DOC, NOAA, and NWS including the following:	Upon submission
6) Harris scan reports, quarterly	
7) Updates to TS2000 (or its successor), quarterly	Upon submission (one NDBC review)
8) Orientation Plans for New Users, updates as needed	Upon submission
9) Virus Alert and Infection Plans, quarterly review and update as needed	Upon submission (one NDBC review)
10) Updates to the NDBC Computer Security Management Plan	Upon submission (one NDBC review)
Risk Assessment	Upon submission (one NDBC review)
Contingency Plan	Upon submission (one NDBC review)
System Security Plan	Upon submission (one NDBC review)
Contingency Plan Test Results	Upon submission
Certification Test Results	Upon submission
Operational Maintenance Plan and Schedule	Upon submission
NDBC IT CM Hardware and Software Baselines	Upon submission
Updated Operations Procedures	Upon submission
Notification of planned system outages	Upon submission
Notifications of restored normal system	Upon submission
operations	
Notification of unplanned system outages	Upon submission
Notifications of restored normal system operations	Upon submission
Prepare and publish Mariners Weather Log	Upon submission (one NDBC review)

SAIC TASK MANAGEMENT PLAN



SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED



6.0 KEY PERSONNEL: The following personnel are considered key for this TO:



- 7.0 COST PROPOSAL: See Attached
- **8.0 PAYMENT TERMS:** Invoices shall be submitted upon completion of each SAIC accounting period. Payment shall be made within 30 days.

SAIC TASK MANAGEMENT PLAN

TASK ORDER 05-TOS-05: NDBC Ocean Observing System (NOOS) Information Technology (IT) and NDBC Office Automation (OA)-MOD 4-REVISED

Appendix A

	NTSC IT Survey
	Survey Period: From: To:
Please t	tions: We would like to know how you feel about NTSC IT services and support. take a few minutes to answer the following questions about the performance of the T Support Group. Your feedback and suggestions are important in helping us services performed. Please use the following key to answer the survey questions:
2 2 2 4	1 = Unsatisfactory performance (submitter must provide a comment as to why the question is unsatisfactory) 2 = Significantly below expectations 3 = Below expectations 4 = Meets expectations 5 = Exceeds expectations 6 = Outstanding NA = Not applicable
Name:	(optional) Date:

Question	1	2	3	4	5	6	NA	Comments
1. Responsiveness and								
Timeliness								
Are IT services and products								
delivered within scheduled commitments?								
2. Availability and								
Reliability of Services								
and Systems								
Are the services and or systems available when you need them?								
3. Software								
Development								
Does software development								
meet requirements and quality								,
goals?								
4. Communications								
Are communications (both written and oral) clear, concise,								

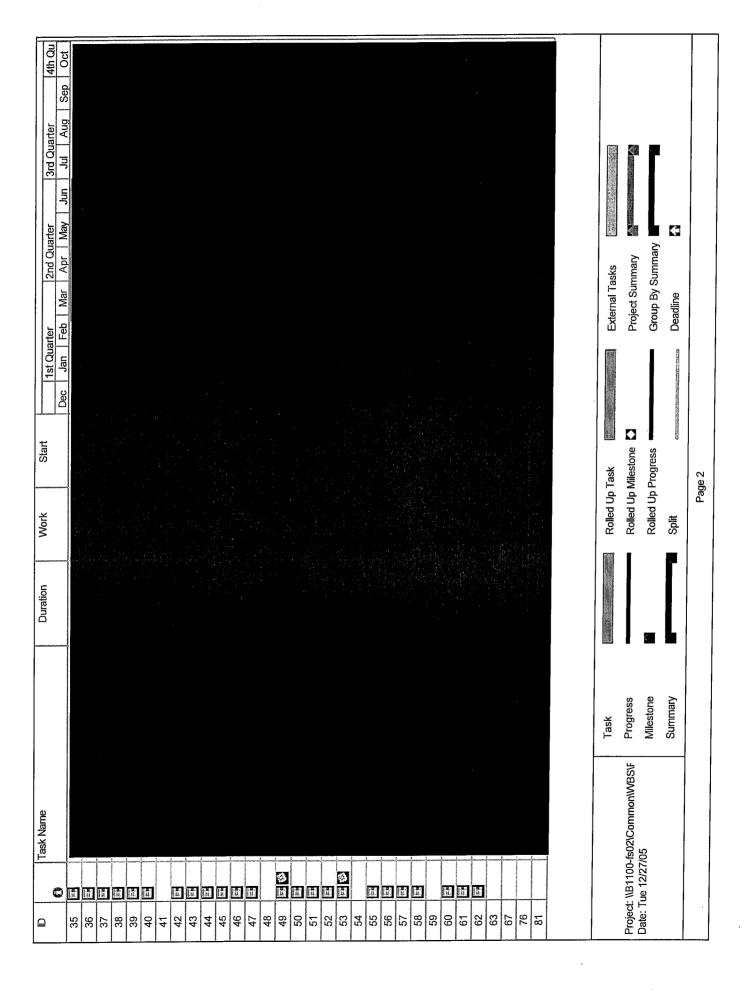
SAIC TASK MANAGEMENT PLAN

		-			Τ	T	
timely and effective?				_	-	ļ	
5. Demonstrated							
Knowledge of IT							
How well does the NTSC staff							
reflect an understanding of your							
needs, your processes and the					i		
functionality of the systems							
they support?	1						
6. Documentation							
o. Documentation							
D							
Rate the accuracy and adequacy							
of the documentation (system							
specifications, user documents,			i				
training material, reports, etc.). Please indicate the documents							
evaluated in the comments area.							
	 	+					
7. Helpdesk							
	1		İ				
Please rate the Helpdesk							
personnel responsiveness in							
providing solutions to questions							
and resolution of problems.		-		<u> </u>			
8. Professionalism		1					
Please rate NTSC							
professionalism in providing							
the services you expect from				İ			
them.							
9. Staff Qualifications							
Are NTSC staff qualified to							
perform their respective IT							
tasks?							
10. Project Management							
10. 110Joet Management							
How well are projects planned							
How well are projects planned, executed and delivered?							
	+	+ .		+			
11. Management							
							İ
Please rate the effectiveness of							
the IT managerial staff in							1
responsiveness, resolution of		1					İ
issues and prioritization of							
tasks.		-		+			
12. Overall Quality of							
IT Services, Products] [
and Systems							
and bystems	<u> </u>						

SAIC TASK MANAGEMENT PLAN

Please rate the overall quality of					
the services, systems and	i				
products delivered.					

	Summary Split Split	Notice up Wilestone	Drontage	Task External Tasks		33 E 34 E 36 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37 E 37	T	П	T	29	28 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						T	T	T	T		1	10 E2	Ť	T	<u> </u>	4.3	T	Ť		T		T		T	4				Dec Jan Feb Mar Apr May Jun Jul Aug Sep	ID Task Name Start Mork Start 1st Quarter 3rd Quarter 3rd Quarter 4th Qu	, and the second
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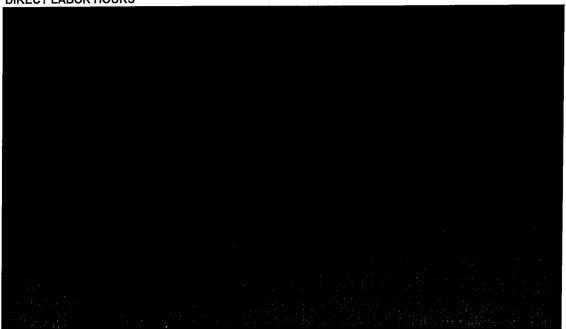
TASK ORDER #5

Marine Observation Network Information Technology and NDBC Office Automation Task

POP: 07/01/05-12/31/05

CLIN1-FFP

DIRECT LABOR HOURS



TASK ORDER #5 Marine Observation Network Information Technology and NDBC Office Automation Task POP: 07/01/05-12/31/05 **CLIN2-CPFF**



